

Notice of References Cited	Application/Control No. 09/940,974	Applicant(s)/Patent Under Reexamination DICKERSON, WAYNE LEWIS	
	Examiner Johnna R. Loftis	Art Unit 3623	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Graff, Kevin and Ciuciura, Jan; Winning retail: a self assessment and instructional guide for independent retailers. Ottawa: Industry Canada, Service Industries, 1998. Chapters 2 and 11.
	V	
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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